



All Categories ▾

My eBay: Messages [atomicinternet \(656★\)](#)[Activity](#)[Messages \(51\)](#)[Account](#)[Tell us what you think](#)

Inbox

[All messages \(51\)](#)[From members](#)[From eBay \(51\)](#)[! High priority](#)

Sent

Trash

Archive

Folders

[My Folder 1](#)[Add a Folder+](#)

More options

[Save your messages](#)[Messages help](#)[Help & Contact](#)

Announcements

[See all eBay announcements](#)

Delete

Archive

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[Print](#) | [Back to Inbox](#) : /

Thanks for reporting an issue with a buyer

From: eBay

Sent: May-26-22 11:46

We're looking into the problem you reported, Brad.



We're reviewing your report

Hi Brad,

Thanks for letting us know about a buyer who may have been violating our policies. Here's a summary of your report.

Buyer: herringtonelectronics**Reason:** Returned a completely different item or an empty box

Comments: A bricked (non-functioning) Asus RT-AX3000 router was returned to me. The device I sold was an ASUS RT-AX58U. It has a different MAC address and different serial number. You can look at the photos in my auction and see this is not the same item. I've sent a legal notice to your customer service via certified mail. Once it I have confirmation you received it I'll be filing suit in small claims court one week later. I'll be adding additional recovery costs for dealing with your incompetence and allowing a buyer to send me a broken item that isn't even the same model of what I sent, and then refunding him money for this broken unrelated item.

We are sorry to hear this has happened. We strive to make eBay a safe place to sell, and so we appreciate your report. If you have not already, please go to your Return Details and ask us to step in and help.

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Email reference id: [#bba51a883a3c41b6b866abf28db8a997#]

We don't check this mailbox, so please don't reply to this message. If you have a question, go to [Help & Contact](#).

eBay sent this message to Brad Lloyd (atomicinternet). Learn more about [account protection](#). eBay is committed to your privacy. Learn more about our [privacy notice](#) and [user agreement](#).

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