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Return requested: ASUS RT-AX58U AX3000 Dual Band Gaming WIFI 6 Wireless Router w/ Original Box

From: eBay

Sent: May-16-22 20:30



You've got a new return request. Please respond by May 19, 2022

Hi Brad,

You received a return request from a buyer and have a few options for responding to it. We know returns can be inconvenient and unexpected, so we want to explain what's going on and what you can do.

What's going on:

The item the buyer wants to return is covered by our [eBay Money Back Guarantee](#), which lets buyers request returns for items they say don't match the listing description, even when sellers don't accept returns.

What you can do:

Accepting a return is typically the best way to proceed. You can also message the buyer to see if you can work something out like a partial refund, but we need a response from you by May 19, 2022 on how you'd like to proceed.

If you accept the return, here's what's next:



1. We'll send the buyer a return label on your behalf.
2. The buyer returns the item and you get to inspect it.
3. You refund the buyer within 2 business days of receiving the return.

If you have any questions, you can [contact us](#) or [check out our FAQs](#). Thanks for your understanding.

Respond to request



ASUS RT-AX58U AX3000 Dual Band Gaming WiFi 6 Wireless Router w/ Original Box

Order number: 20-08595-16531

Buyer ID: herringtonelectronics

Return ID: 5211977743

ebay



Email Reference ID: [#3ff69b9c7df843048c585eb3eaeaa11d]

Please see our [Payment Terms of Use](#).

Update your [email preferences](#) or learn about [account protection](#).

If you have a question, [contact us](#).

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